

# OPEN AUDIT™

ASSESSING THE  
COMMUNICATION ENVIRONMENT

**You Can't Improve  
What You Haven't  
Examined.**

Most organizations evaluate communication by measuring participation.

OPEN Audit™ evaluates the environment shaping participation.

Before communication can improve, the environment must be understood.

## THE OPEN VOICE™ FRAMEWORK

**O**  
**Open Expectations™**  
Communication expectations are clear, understood, and consistently applied.

**P**  
**Preserved Safety™**  
People can speak up, challenge ideas, and share concerns without fear of negative consequences.

**E**  
**Expected Participation™**  
All voices are expected to contribute, and diverse perspectives strengthen decisions.

**N**  
**Nothing Disappears™**  
Concerns are tracked, addressed, and resolved with visible follow-through.



**SEE CLEARLY.  
LEAD CONFIDENTLY.  
CREATE CHANGE THAT LASTS.**



**COLEMAN**  
STRATEGY &  
EXPERIENCE GROUP

## UNCOVER WHAT THE ENVIRONMENT IS TEACHING.

Communication challenges are rarely a skills problem.  
**They are an environment problem.**

### WHAT WE ASSESS

| <b>O</b><br><b>Open Expectations™</b>                                       | <b>P</b><br><b>Preserved Safety™</b>                                  | <b>E</b><br><b>Expected Participation™</b>          | <b>N</b><br><b>Nothing Disappears™</b>                 |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------|--------------------------------------------------------|
| Are communication expectations clear, documented, and consistently applied? | Can people speak up and challenge ideas without fear of consequences? | Are all voices expected to contribute and included? | Are concerns tracked, addressed, and visibly resolved? |

### DELIVERABLES

Participants leave with:

-  OPEN Audit™ Scorecard
-  Communication Debt Assessment™ Results
-  Leadership Impact Assessment™ Results
-  Communication Risk Map™
-  Communication Environment Findings Summary
-  90-Day Communication Improvement Plan

### OPEN HEALTH SCORE™

A diagnostic view of your communication environment.



### WHO SHOULD ATTEND



Executive Teams



Senior Leaders



Department Leaders



Human Resources Professionals



Organizational Development Leaders



Project Sponsors



Cross-Functional Leadership Teams



Open the door to better conversations, stronger collaboration, and real results.

**START WITH CLARITY.  
CREATE LASTING CHANGE.**

